



Privacy Policy

Dare to Hope Limited (ABN 78 681 745 175) (**we, us and our**) is committed to protecting the privacy of your personal information. This Privacy Policy explains how we manage the personal information that we collect, use and disclose and how to contact us if you have any queries about our management of your personal information.

What is personal information?

Personal information is information or an opinion, in any form and whether true or not, about an identified individual or an individual who is reasonably identifiable. Examples include an individual's name, address, contact number and email address.

The kinds of personal information we collect and hold

The kinds of personal information that we collect and hold about you will depend on the circumstances of collection, including whether we collect the information from you as a research partner, donor, ambassador, sponsor, fundraiser, volunteer or supplier, or in some other capacity.

We generally collect your name, contact details and any other information you choose to provide to us. We may also collect details of the interactions you have with us.

We may collect your health information if you (or someone connected with you) share your personal story of pancreatic cancer with us. We will generally only collect your health information with your consent (unless we are otherwise required or authorised by or under law to do so).

If you provide us with personal information about another person, please make sure that you tell them about this privacy policy.

How we collect personal information

We collect personal information in a variety of ways, including when you interact with us directly in writing, electronically or via the telephone, when you visit our social media channels or website (including if you subscribe for our updates) or when you attend one of our events.

Sometimes, we may collect your personal information from third parties, for example if someone refers you to us as a potential donor or sponsor.

The purposes for which we collect, hold, use and disclose personal information

We collect, hold, use and disclose personal information for a range of purposes, including:

- to respond to inquiries about our activities;
- to administer our events and campaigns;
- to process payments made to us;
- to manage our relationships with our research partners, ambassadors, volunteers and suppliers;
- to manage our relationships with our donors, fundraisers and sponsors, and prospective donors, fundraisers and sponsors; and
- for our administrative purposes and internal record keeping.

Disclosure of personal information to third parties

In performing our operations, we may disclose personal information to third parties. These include, where appropriate:

- financial institutions for payment processing;
- our event and campaign partners; and
- our contracted service providers, including:
 - online fundraising platforms;
 - information technology service providers;
 - marketing and communications agencies; and
 - external business advisors (such as auditors and lawyers).

Some of our service providers may be located outside Australia and, as a result, personal information collected and held by us may be transferred to recipients in other countries. For example, we use a service provider to store data in the cloud outside of Australia.

Direct marketing

We may use your personal information so we can contact you with information about our activities and events that may be of interest to you.

We may contact you by email or mail. You can let us know at any time if you no longer wish to receive these communications, by contacting us (using the contact details at the end of this policy) or using the opt-out/unsubscribe facility in our communications.

Quality and security of personal information

We take steps to ensure that the personal information we collect, use and disclose is accurate, complete, up to date and relevant. You can help us by letting us know about any changes to your personal information, such as your address and phone number.

We take steps to protect the personal information we hold from misuse, interference and loss, and from unauthorised access, modification or disclosure.

Access to and correction of your personal information

Please contact us (using the contact details at the end of this policy) if you would like to request access to or correction of the personal information that we hold about you.

Resolving concerns

If you have any concerns about the way your personal information is managed by us, please let us know (using the contact details below).

Contact details and additional information

If you would like more information about our approach to privacy, or if you wish to contact us regarding the information set out in this policy, please contact us:

- by email at hello@daretohope.com.au; or
- by post at Dare to Hope, PO Box 6115, Cromer VIC 3193

Changes to this policy

We may amend this policy from time to time at our discretion. Amended versions will be posted on our website at <https://daretohope.com.au/>.